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## Unscheduled Network Outage [Resolved]



By [Sunburnt Internet Marketing](#), 27 May 2014

Today there was an unscheduled network outage at our data center which caused interruptions to some of our services. The problem was caused by a faulty network component which started dropping connections to our server. It has been resolved and all services are now running normally.

This is the first problem we've had with our network provider in over 5 years, and they worked rapidly to identify and replace the faulty hardware.



In cases of service outage you can still get updates from us by following [our Facebook page](#) or checking our twitter feed [@GetSunburnt](#).

We have also procured a new server on a different network. This machine has twice the processing power, four times the memory and more network bandwidth than our main server. We will be moving our services to the new server in the coming weeks.

Sorry for the inconvenience and thanks for your patience.

### About Sunburnt Internet Marketing



Sunburnt Internet Marketing has been helping businesses reach customers around the world since 2003. Our integrated Internet Marketing Platform includes [SEO Tools](#), Web Analytics, [Content Management](#), [Website Design](#), [Email Marketing](#), [Online Store](#), [Domain Name Management](#) and more. You can follow us on [Twitter](#), [Facebook](#) and [Google+](#).

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## About Sunburnt Internet Marketing

Our mission is to put the power of the Internet in your hands.

We hope you find our products useful and we always welcome constructive feedback and suggestions to improve our service.

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